

### RESEARCH



More than 70% of research funding at Children's National comes from federal agencies, including 60% from the National Institutes of Health (NIH). Children's National is ranked seventh in the country for NIH pediatric funding. Children's National researchers are investigating a multitude of pediatric diseases and novel treatments through our Institutes, Centers and Offices.

- · Center for Cancer and Immunology Research
- · Center for Genetic Medicine Research
- Center for Neuroscience Research
- Center for Translational Research
- Clinical and Translational Science Institute at Children's National
- Sheikh Zayed Institute for Pediatric Surgical Innovation

# GLOBAL SERVICES: SERVING THE WORLD

For over two decades Children's National has welcomed thousands of patients and families from around the world seeking our renowned clinical care team.

The Global Services Division features a dedicated team experienced in providing world-class services to international patients and families seeking medical care in the United States. Our goal is to deliver a positive experience from the patient's first contact to the time they return home. Our team understands the challenges of traveling abroad for medical care, and we work diligently in coordinating the clinical and logistical aspects of the visit, making sure that each patient's unique cultural, linguistic and religious needs are being met. Our international patients have 24/7 access to a robust team of doctors, nurses, coordinators and interpreters, ensuring that our patients get timely appointments, easy access to information, and facilitating communication with health care providers.

#### THE INTERNATIONAL PATIENT JOURNEY

Our campus in the heart of Washington, D.C., provides families with access to the country's richest cultural experiences while receiving care at Children's National. Washington, D.C., is a cosmopolitan center that still retains a small-town ambience and offers a variety of choices for our travelling patients, from hotel accommodations to restaurants and attractions.

#### IN 2020 THE GLOBAL SERVICES PROGRAM COORDINATED CARE FOR OVER 300 INTERNATIONAL PATIENTS FROM 32 COUNTRIES, RESULTING IN OVER 2,700 APPOINTMENTS.

At Children's National, we go above and beyond to maximize each family's sense of comfort, safety and care.

#### 1. BECOMING A PATIENT

- Multilingual staff is dedicated to delivering personalized care and support to international patients and families.
- Our team advocates on behalf of the patient and family to facilitate care coordination and understanding of financial responsibilities, and to act as your liaison.
- Expedited access to top physicians in their field of expertise.

### 2. DURING TREATMENT

- Designated care coordinator assigned to each patient to faciliate all aspects of the treatment journey.
- State-of-the-art diagnostic equipment used by renowned experts to provide the most advanced treatments available.
- Patient-Family Centered Care approach where senior physicians partner with families to create an indvidualized treatment plan for your child.

#### 3. RETURNING HOME



- To ensure continity of care as the patient returns home, we ensure a seamless transition of care to the patient's local treating physicians.
- Patient receives a comprehensive digital record that is also shared with their local health care team.
- Our team serves as an ongoing resource for patients through our telehealth or remote medical second opinion program to ensure a continuum of care for life.

The Global Services team is here to support you through every step of your health care journey.

#### CONTACTING THE GLOBAL SERVICES TEAM

Our Global Services Division is readily available to assist and coordinate patient referrals to Children's National Hospital. Call, email or fill out our online form on our webpage.

Phone: +1-202-476-5776 | Fax: +1-202-476-3875 globalservices@childrensnational.org International.ChildrensNational.org



## **CLINICAL SPECIALTIES AND PROGRAMS**

Children's National physicians are pediatric subspecialists with specific areas of interest and expertise. Below is a listing of some of our divisions and programs.

- Adolescent and Young Adult Medicine
- Allergy and Immunology
- Center for Cancer and Blood Disorders\*
  - Blood and Marrow Transplantation
  - Hematology
    - \* Comprehensive Sickle Cell Disease Program
  - Oncology
    - \* Brain Tumor Institute (Neuro-oncology)
    - \* Cellular Therapy Program
    - \* Leukemia and Lymphoma Program
    - \* Solid Tumor Program
    - Radiation Oncology Program (including proton beam)
  - Pathology and Laboratory Medicine
- Center for Neuroscience and Behavioral Medicine\*
  - Epilepsy and Neurophysiology
  - Hearing and Speech
  - Neurodevelopmental Pediatrics
  - Neurofibromatosis Institute
  - Neurogenetics
  - Neurology
  - Neuropsychology
  - Neurosurgery
  - Physical Medicine and Rehabilitation
  - Psychiatry and Behavioral Sciences
  - Psychology and Behavioral Health
- Children's National Heart Institute\*
  - Cardiac Anesthesiology
  - Cardiac Critical Care
  - Cardiology
    - \* Advanced Cardiac Therapies and Heart Transplant Program
    - \* Electrophysiology Program
    - \* Fontan Program
    - \* Interventional Cardiology Program
  - Cardiac Surgery
- Child and Adolescent Protection
- Complex Care
- Critical Care Medicine
- Dentistry (Oral Health)

- Dermatology
- Diagnostic Imaging and Radiology - Neurointerventional Radiology
- Endocrinology and Diabetes\*
- Hospital Medicine
- Infectious Disease
- Neonatology\*
- Nephrology\*
- Pharmacy
- Prenatal Pediatrics Institute
  - Prenatal and Neonatal Neurology
  - Prenatal Cardiology
- Primary Care
- Pulmonary and Sleep Medicine\*
- Rheumatology
- Joseph E. Robert Jr., Center for Surgical Care
  - Anesthesiology, Pain and Perioperative Medicine
  - Bariatric Surgery Program
  - Colorectal and Pelvic Reconstructive Surgery
  - Ear, Nose and Throat (Otolaryngology)
  - Gastroenterology, Hepatology and Nutrition\*
  - General and Thoracic Surgery
  - Ophthalmology
  - Orthopaedic Surgery and Sports Medicine\*
    - \* Bone Health Program
    - \* Hand Program
    - \* Hip Program
    - \* Limb Lengthening Program
    - \* Spine Program
    - \* Trauma Program
  - Plastic and Reconstructive Surgery
    - $\ast$  Cleft Lip and Palate Program
  - \* Craniofacial Program
  - Trauma and Burn Surgery
  - Urology\*
- Transport Medicine

\*denotes specialty that is nationally ranked by U.S. News & World Report



To learn more, visit International.ChildrensNational.org